



EMERGENCY SERVICES



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Here we list the main emergency services in the area. There is one number for police, ambulance and fire department. Please note that ambulance services are not free. There is a 24-hour translation service: 1-800-563-0808 to help you communicate.

Police-RCMP/Fire Department/Ambulance: 911

Emergency Services Fees:

- When a BC ambulance is requested, but transportation is not required/refused: \$50 flat fee (for BC Care Card/provincial health insurance holders)
- When a BC ambulance is requested and a patient is transported: \$80 flat fee
- Persons with no valid BC Care Card (e.g. visitors to BC/non-residents), as well as work-related injuries, claims under RCMP, and other federal agencies: \$848 flat fee (ground service), \$4,394 per hour (helicopter), \$11 per statute mile (airplane) (\$6.94 per kilometre)

Police-Victim Services:

- Victim Link BC: 1-800-563-0808
- Penticton/Summerland: 250-770-4713
- Oliver: 250-485-6224
- Osoyoos: 250-495-2561
- Cawston/Keremeos: 250-499-5511
- Hedley/Princeton: 250-295-7901

Crisis Line (suicide): 1-800-784-2433

Crisis Centre Chat: Provides online, one-on-one chat, for adults & youth in emotional distress who need safe, confidential and non-judgmental support and information. (Available Noon-1am in BC and Yukon Only.)

Adults: www.CrisisCentreChat.ca

Youth: www.YouthinBC.com

Emergency food/shelter/taxi info (after business hours): 1-800-866-0800

Did You Know?

The Ogopogo is a “Lake Monster” that has its origins in Native legend. “The late Elder, Elizabeth Lindley taught us that N’ha-a-itk, commonly referred to as Ogopogo, is a metaphor for sustainability and a good topic to express our connection to the land (Source: WFN).” Over the years, the Ogopogo has morphed into a rather happy but mysterious creature that supposedly inhabits the waters of Okanagan Lake. In 1926 a sighting of the Ogopogo was reported by over 30 cars full of people on Okanagan Mission Beach in Kelowna.